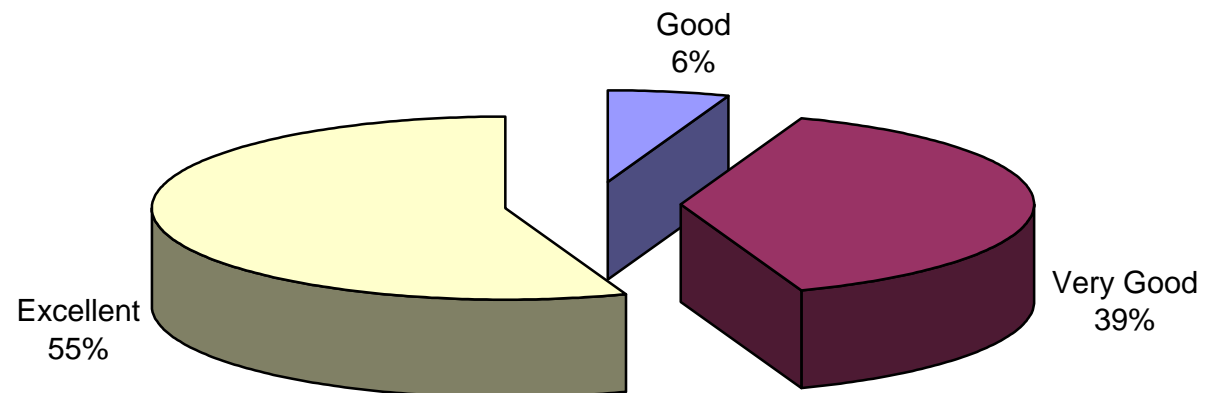
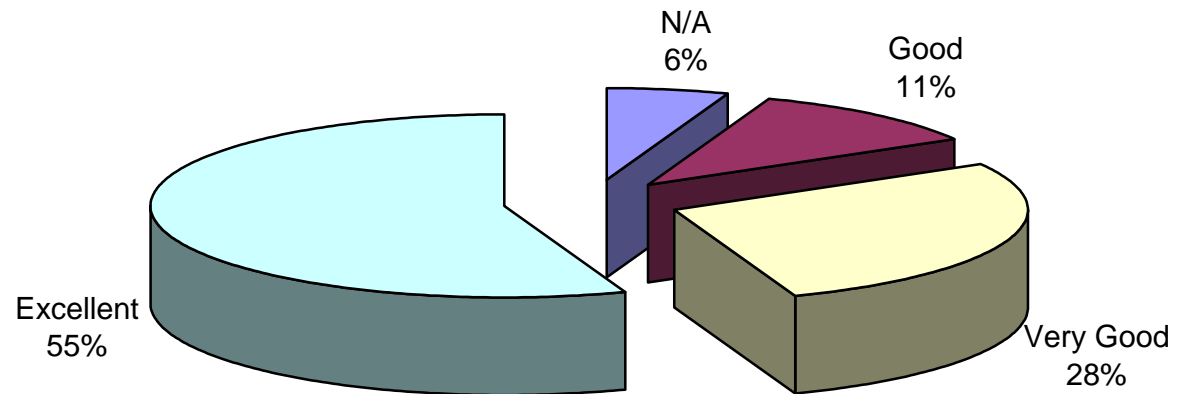


Are the trainers / assessors able to demonstrate a good level of performance and capability?



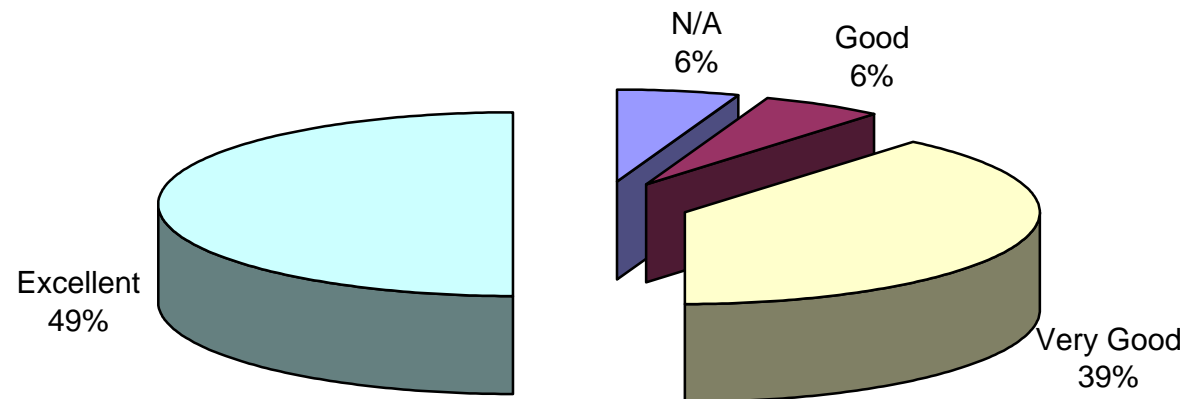
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Do you feel your enquiries are handled promptly and flexibly?



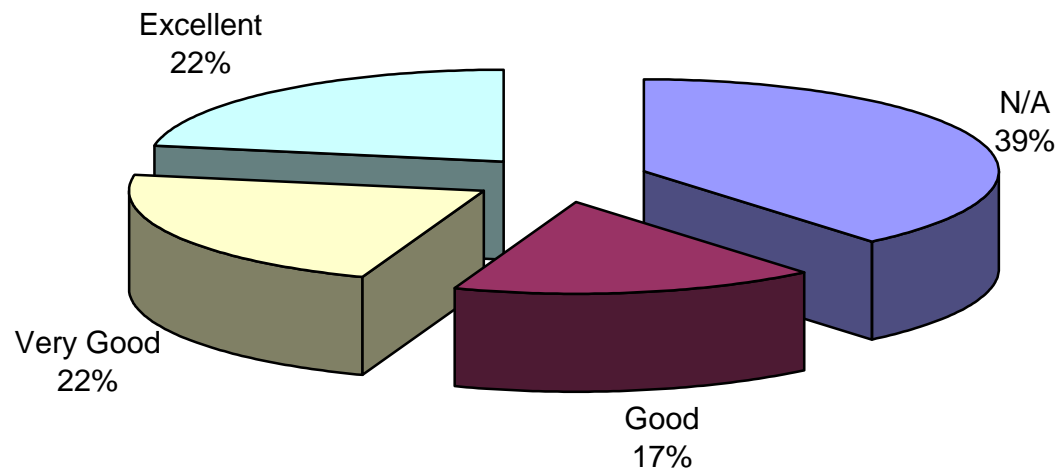
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Were your business needs identified and solutions tailored to meet your requirements?



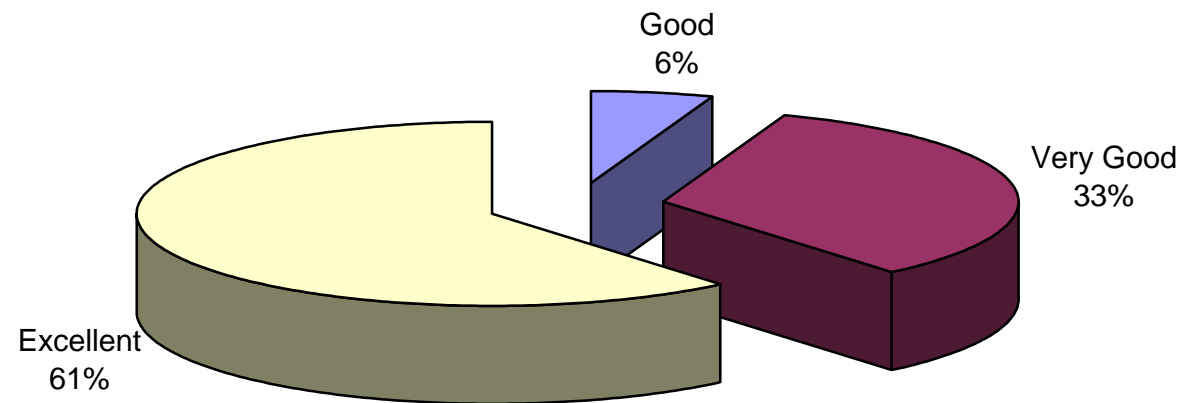
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

If we were unable to provide the appropriate solution, were you referred to an appropriate alternative?



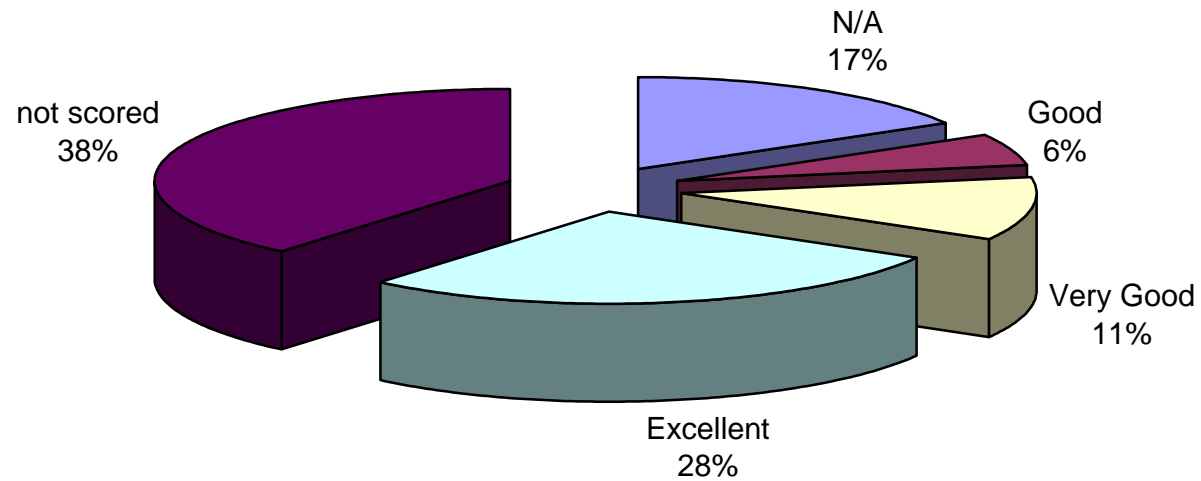
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Do you feel that you have built a good relationship with Training the Carer?



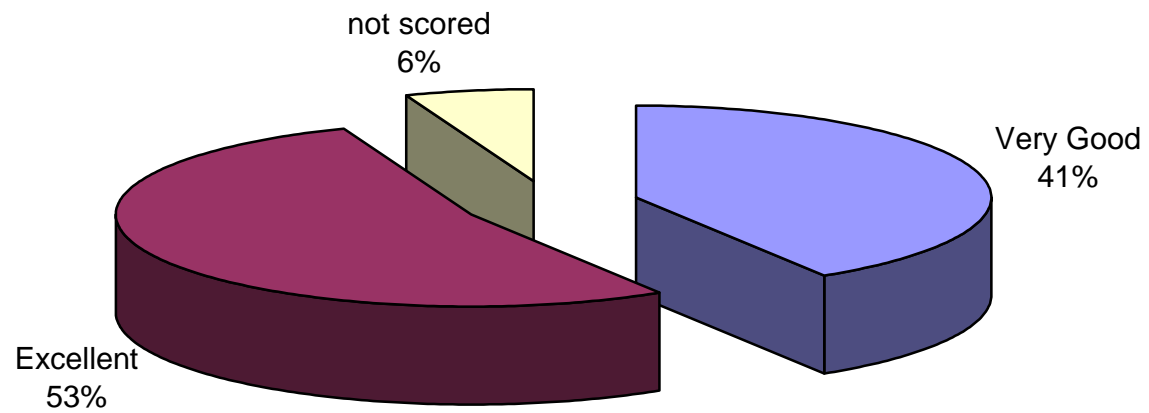
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Is there any other training that you would like to receive from Training the Carer?



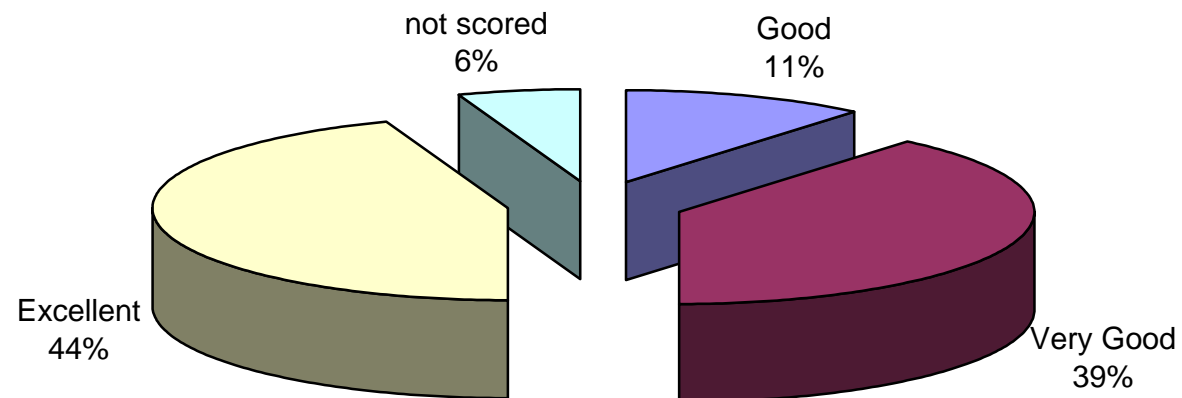
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Do you think that the learning has had a positive impact on your organisation?



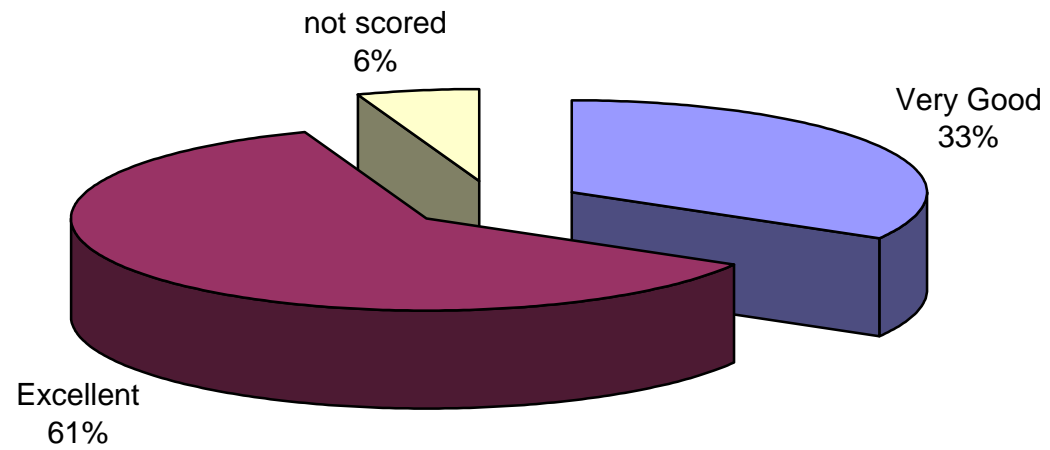
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Do you think that there has been a positive impact on your employees self confidence and motivation as a result of the training?



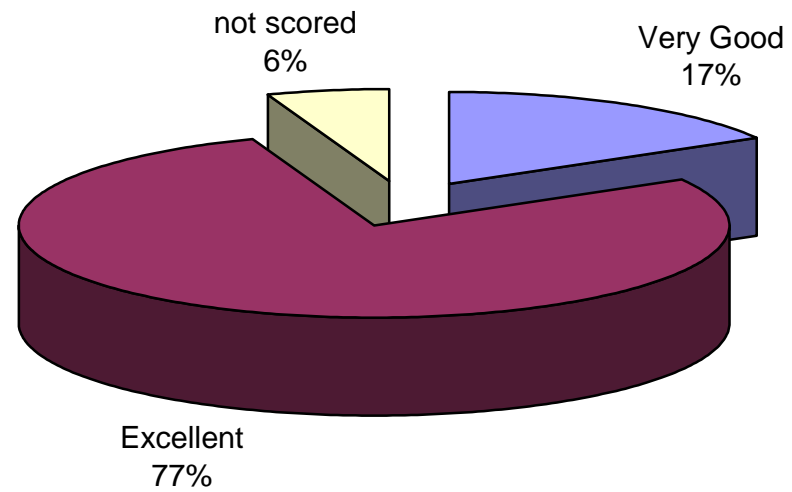
Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Are you satisfied with the level of service received from Training the Carer?



Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent

Would you recommend Training the Carer?



Scores rated on the basis 1 – 5 with 1 = poor, 2 = adequate, 3 = good, 4 = very good and 5 = excellent